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Intro

Question 1 CPT Code

Question 3 Glucose Code

Question 4 Category 2 Codes

Question 7 Heat Stroke

Question 9 Antitussive

Question 10 biohazard

Question 11 scheduling

Question 12 referral

Question 13 disposal

Question 14 halter monitoring

Question 15 Psoriasis

Question 16 Physical Examination

Question 17 Documents

Question 18 Injection

Question 19 Administration

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Tips

Sterilization

Thoracic Spine

Subluxation

Scoliosis

Patient Repeat Information

Encounter Form

Oxycodone

Fentanyl

Ekg Practice

Chest Lead Placements

Pediculosis

Source Oriented Medical Record

Problem Oriented Medical Record

Appointment Methods Allows Flexibility for the Most Consistent Patient Flow

Cluster Booking

Stream Scheduling

Blood Sample

Obtain the Blood Sample after Inserting the Test Strip

Nystagmus

Autoscope

Estimated Cost

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Tips

Joining Medical Assistant Groups on Facebook

Create Flashcards

Process of Elimination

Ekg Tracing Shows Ventricular Fibrillation on an Unconscious Patient Which Action Should You Take First

Calling for Help

Bandaging a Wound

Checking Blood Pressure

What Is a Cms 1500 Form

Writing the Business Correspondence

Pyloric Stenosis

Explaining Venipuncture

Hemostat

Where Can I Message You

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Intro

Overview

Certification

Next Steps

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1. Culture 2. Role-specific

CULTURAL BASED QUESTIONS

ROLE-SPECIFIC QUESTIONS

HESITATION QUESTIONS

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WHY YOU'RE HERE

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The Grant family has just lost a loved one. A family member informs you that their culture does not permit a dead person to be left alone before burial. Hospital policy states that all bodies are to be stored in the hospital morque. How would you best handle this situation?

Your patient, Mr. Smith is elderly, has cancer and has been told he has less than 4 months to live. He has decided to enter hospice care. His family disagrees with his decision and has asked you to talk him out of it. What should you do?

What are the 6 links in the chain of infection?

Mrs. Smith is very emotional and cries very easily so she refuses to go to chapel because she will embarrass herself by crying. How should you help with this?

Your coworker has just come back from maternity leave and she seems very down and depressed. You understand that, in some cases, new mothers may not want to leave their newborn to come back to work and may suffer from hormonal originated depression called the baby blues. Having these considerations, which are important to foster team building, is the result of

Which is a physical, Integumentary risk among the elderly population?

Mr. Blaze complains of pain. You notify the nurse, who administers pain medication. While waiting for the medication to work, you can ease his pain by performing the following interventions except Mr. Dale has insomnia. You can assist him in managing this condition by

Mr. Nick has a neck brace that he is supposed to wear when he is out of bed. He often takes it off or does not put it on when he gets up. He says it smells. How can you help in this situation?

What is a developmental disability?

Nursing assistants work in a lot of different places. One place that CNAs work is a skilled nursing facility. This type of facility is also called a

Which of the following tasks can the CNA legally perform?

Who should be members of a patient care conference?

You are assigned to give a bath to Mrs. Turner. She is an uncooperative 572-pound woman, who can sometimes be uncooperative. Mrs. Turner has trouble getting up and turning over on her own. How can you best perform this task?

As a CNA, you are assisting the EMTs move a new resident from the stretcher to the bed. You notice a skin rash and pustules around the resident's scalp and ears. What should you do?

You are the CNA assigned to clean Mrs. James' room. While you are doing this, you start to clean her clothes closet. In the closet you discover several articles of clothing with other resident's names on them. You have been informed in report that articles of clothing are missing from other resident's rooms and the families of those residents are suggesting that someone has stolen the clothing. What should you do?

Your patient's face is grimacing. What do you think your nonverbal patient is communicating to you? A sign of depression is

Alzheimer's disease patients wander. The dangers associated with this wandering can be prevented with which of the following?

You enter Mrs. Bellows' room this evening and she yells at you for not coming in sooner. Your response should be

What sense does a retinal detachment affect?

A fire needs which of the following?

Your resident's clothing catches fire. You must

The nurse directs you to assist in opening the airway of a resident in respiratory failure. In what position should the resident be placed?

When your patient, Mr. Loder, walks up to you to tell you he has a severe headache you notice his speech is slurred and he is weak on one side. You notify the nurse. Which condition do his symptoms suggest?

Mary T. was admitted to the nursing home on May 1st. On July 4th, she was diagnosed with a skin infection. This infection is considered a ____ infection.

The spread of infection in healthcare facilities occur for many reasons, including the fact that patients and residents are

The nurse tells you Mrs. Kramer's pressure ulcer is not healing because it is covered with a biolfilm. A biolfilm is best described as

Why is mouth care important?

A CNA who does NOT give care with same level of skill that they learned in school can be found guilty of or damage to the person.

A resident has no physician order for restraints. He is indicating he wants to leave the facility. The nurse says she will restrain the resident if necessary to keep him from leaving the facility. This would be considered

Teasing a co-worker regarding his homosexuality is an example of

Mr. Miller keeps calling out loudly and banging on his wheelchair tray. Another nursing assistant pushes him into his room, locks the wheelchair brakes and closes the door. You come to his aid, knowing this action is considered

Your coworker has been accused of verbally abusing a resident. What will happen to him now? The tray serving cart has leaked on the hallway floor. What should you do about the possibility of resulting slip and fall accident?

CNAs are responsible for observation and reporting. The primary purpose of observation is to You are the CNA taking care of Lorraine T. She has a urinary drainage bag. You notice that her urinary output is scant and it is dark amber. What should you do?

You are giving care to a 76 year old patient. You noticed an unusual fruity mouth odor when you are providing oral care to this patient. The sense that you have used to smell the fruity mouth odor in the above scenario is the

You enter Ms. Diamond's room and observe she is having difficulty speaking after she awoke from a nap. You should next

Your resident's care plan directs the resident is to be out of bed "ac TID". This means the resident is to be

You are making rounds at the beginning of your shift and you see a resident lying on the floor. Your

first action should be to

Your resident had a stroke, or CVA, five years ago. The resident still has right sided weakness. You are ready to transfer the resident from the bed to the wheelchair. The wheelchair should be positioned at the

You are getting the patient ready to eat. The patient is on complete bed rest. You will put the head of the bed up at

You have been asked to record the amount of food that the person has eaten during each meal. What kinds of words or numbers would you use to record this food intake?

Mr. Thomas is a well groomed 68 year old male patient. He had prostate surgery two days ago. He has an indwelling catheter and a urinary drainage bag. You have weighed him at 9 am each morning for 3 mornings in a row. Today, on the 4th day, his morning weight is 3 pounds more than it was the day before. Why could he have gained these 3 pounds in one day, on a 1000 calorie diet?

While providing perineal care and cleansing to a female patient who is incontinent of urine and stool, you should

CNAs assist residents as needed with ADLs (activities of daily living). Which set of tasks includes ADLs?

Your resident has essential tremors in her hands. How can you assist her at mealtime?

Which of Maslow's needs is the LEAST priority?

You are taking care of 12 residents today. One of your residents wants water; another needs help walking to the bathroom; another just stated that they have chest pain; and another is crying because his daughter did not visit him today. Which patient care problem must you deal with first?

The resident who is asking for help to walk to the bathroom is expressing

You have six beds to strip and make. The nurse tells you one of your residents needs to be taken to the bathroom. You should

When giving care to a resident which of his rights are you enforcing when you close the door or curtain before starting?

You will be escorting a patient to the operating room on a stretcher. In order to prevent this patient from falling, you must do which of the following?

There are different kinds of poor behaviors. Some of the types of poor behavior include Which person is most likely capable of workplace violence?

You are assisting Mr. Williams with dinner. The mashed potatoes are

The nurse informs you Mr. Flores has started taking antihypertensive medication. How will this information affect your care?

What does a Medical Assistant Do? Roles, Duties & Job of a Medical Assistant Explained - What does a Medical Assistant Do? Roles, Duties & Job of a Medical Assistant Explained by Certified Success 27,101 views 1 year ago 10 minutes, 56 seconds - ==== What Does a **Medical Assistant**, Do - Day-To-Day Duties Alright, today we have Nancy taking the lead here, and this ...

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Butterfly Method

Question Two

Hematimesis

Ekg Practice

Ringing in the Ears

Incident Reports

Measuring a Patient's Temperature via the Tympanic Membrane

Do's and Don'ts of Externship

Perform Clinical Duties under the Direct Supervision of the Provider

Interpreting the 12 Ekg

Fifth Intercostal Space the Left Mid Clavicular Line

Initiating a Referral for a Patient

Visual Acuity

The Following Instruments Should Be Available for a General Physical Exam

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Introduction

Introduction

Appointment Scheduling Systems (cont'd.)

Types of Scheduling (cont'd.)

Checkpoint Question

Factors that Affect Scheduling (cont'd.)

Scheduling Guidelines (cont'd.)

Patient Reminders (cont'd.)

Adapting the Schedule (cont'd.)

Cancellations (cont'd.)

Making Appointments for Patients in Other Facilities (contd.)

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A patient comes in with a wound that is bleeding profusely. What's the first step you as the MA should take?

At which angle should you insert an IM injection?

What is the normal range for hemoglobin levels in females?

What is the normal range of hematocrit in females?

Notify the provider; place the results on the provider's desk.

In which position would you place a patient for an enema?

What are some examples of a CLIA-waived test?

Rapid strep test; urine pregnancy test; fecal occult blood; glucose monitoring

How do you properly verify your patient's name and date of birth?

True or false. In a professional letter, there should be three lines between the closing and the typed signature.

A 3/8- to a 5/8-inch needle, 27 gauge is the proper needle size for a Sub-Q injection

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Test, for **Clinical**, Competency. This video is designed to give you a comprehensive ...

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Sterilization means that

Using a tape measure to evaluate the head and chest circumference of an infant is called

What is the maximum time allotted for a collected blood sample to sit in a serum separator tube before being centrifuged?

A medical assistant is giving a DPT injection to a six-month-old infant. The assistant would give the injection at which of the following sites?

Which of the following actions should the medical assistant take to ensure disposable thermometers are ready for an exam?

What information will not be found in the medical record of a patient?

If the physician is going to do a Pap smear, the medical assistant should have which the following equipment available?

Emergency treatment for a second-degree burn would include

Evaluation of the spinal column is accomplished easily from which of the following positions?

To respect the patient's privacy while obtaining information about their history, you should

Which of the following terms is defined as the concentration at which a substance in the blood, not normally excreted by the kidney, begins to appear in the urine?

The patient is having occult blood in the stool caused by a medication that they are taking. Which of the following medications would you suspect?

To correctly treat an adult with a foreign body airway obstruction, the medical assistant should first The Ishihara test is used to diagnose

A nonsterile item is accidentally added to a sterile field being prepared for the suture of a skin laceration. Once the medical assistant discovers this, they should

The process used to wash and remove tissue from medical instruments is called

Which of the following is the maximum amount of time a tourniquet should remain on the patient's arm during the performance of a routine venipuncture?

In a large-scale national disaster or disease outbreak, which of the following considerations should be taken into account by a medical practice office?

Employment, use of tobacco and alcohol, and exercise habits are listed in which of the following sections of the patient's chart?

If your patient is being treated for a severe upper respiratory infection, which of the following medications would you NOT expect to see ordered?

The microscope condenser is responsible for

You should suspect that a patient may be having a heart attack if the patient is complaining of When drawing multiple tubes of blood via venipuncture, what is the correct order of draw based on colored stoppers?

Which of the following is a CLIA-waived (low complexity) test?

Normal respiratory rate for an adult is

After drying and removing packs from the autoclave, the FIRST thing that you should do is

Which of the following medications would NOT be ordered for an elderly patient with cardiovascular disease?

To be prepared for an office emergency, the medical assistant should

Examples of a bandage include

Which one of the following tests is used to determine the best antibiotic to treat a condition?

A "blind" weight is done on a patient by

An effective way to handle patient emergencies in a medical practice office is to take which of the following steps in advance?

In the event of a large-scale act of bioterrorism, which of the following steps would NOT be an approach to be used by a medical office practice?

Snellen testing results give information about

Which of the following emergency situations should receive the first priority?

The medical assistant's role in obtaining informed consent is

To remove sutures, the medical assistant should have a tray with instruments that should include

When there is an unidentified clear liquid on the floor of the exam room after a patient has left the room, the medical assistant should

A viral infection

Factors that affect the action of drugs include all EXCEPT

When checking supplies in the office, the medical assistant notices that the hemostats in the cupboard were autoclaved 28 days ago. The medical assistant would

Symptoms of insulin shock include

Which of the following steps helps ensure smooth operation in the medical office during a patient emergency?

Prior to administration of a local anesthesia, the medical assistant should

The knee-chest position is used for

Which of the following positions should the patient be in for a vaginal exam?

The FIRST thing a medical assistant should do when coming across an adult who is not responsive is

When checking the sterile supplies in the office, the medical assistant should

Sterile technique must be used when

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What type of surgery uses an extremely cold probe to freeze and kill abnormal cells?

Cryosurgery Cryo- ice cold; frost

What does a modifier do for a diagnosis code (ICD10 code)?

What does a modifier do for a CPT code?

What's the first thing you should do if a patient faints?

A patient has a coinsurance of 90/10 and his visit comes to \$300. How much does the patient owe? What is the "allowed amount"?

The most a health plan will pay for a service

What does epinephrine do when used with a local anesthetic?

Epinephrine is a vasoconstrictor that helps reduce bleeding and prolongs the effects of the anesthesia

Which position is used for pelvic exams?

Lithotomy

What is the process of destroying all forms of microbial life?

Sterilization

False. You should never give unwarranted assurance. Allow the patient to cry.

In what part of the ICD-10-CM should an assistant begin when looking up a diagnosis code?

Volume II; the Alphabetic Index

Which abdominal quadrant is the stomach located in?

Left upper quadrant

Which abdominal quadrant is the gallbladder located in?

Right upper quadrant

Right lower quadrant

Convert 72 kg to lbs.

158.4 lbs To convert kg to lbs, multiply by 2.2 To convert lbs to kg, divide by 2.2

How do you instruct a female patient to collect a clean catch urine sample?

True or false! A heart rate of 140 is normal for a 6-year-old child

True or false? A respiration rate of 22 is normal for a 6-year-old child.

True or false? HSV-1 causes cold sores.

What does CPR stand for?

Cardiopulmonary resuscitation

What does the abbreviation "PRN" mean?

What does the abbreviation "ac" mean?

Before meals.

What does the abbreviation "pc" mean?

What does the abbreviation "hs" mean?

At bedtime.

What is the OSHA Form 301 used for?

To report incidents such as work-related injuries or illness.

What is a quality control log?

It's used to document the results of control testing, which ensures quality results of equipment and testing materials

What is the CMS 1500?

Universal claim form

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Transdermal

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Introduction

A patient cannot receive an influenza vaccine due to his egg allergy. The assistant should recognize this as a/an...

Which of the following is an eligibility requirement for Medicaid?

When writing an email, which of the following is the purpose of using the Bcc option?

A patient pays \$30 every time he sees and specialist. This is which of the following types of payments?

Altering notes in a patient's medical record to justify medical necessity for payment is considered which of the following A. Negligence

Which of the following prevents overlapping payments by an insurance company?

Which of the following types of insurance plans was developed to provide affordable, comprehensive, prepaid healthcare to policyholders?

Which of the following documents identifies what procedures are allowed if a patient becomes unable to communicate medical decisions?

What is the main purpose of a day sheet?

An emancipated minor is scheduled for amniocentesis. Which of the following consents need to be signed? A. Implied

Which action should you take when collecting money from a patient?

Which of the following lists frequently-used diagnosis and procedural codes in one place for easy access?

Scheduling all well-child visits on Tuesday and Thursday mornings is an example of which type of scheduling?

You are scheduling a patient for an electroencephalogram. Which is the following statements by you is appropriate?

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