Institutional Reform Regulation And Privatization Process And Outcomes In Infrastructure Industries

#institutional reform #privatization infrastructure #infrastructure regulation #industry outcomes #public-private partnerships

Delve into the intricate dynamics of institutional reform, evolving regulation, and the privatization process specifically within infrastructure industries. This analysis examines the multifaceted outcomes and their profound impact on efficiency, service delivery, and economic development across vital sectors such as energy, water, and telecommunications.

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Institutional Reform, Regulation and Privatization

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Infrastructure Regulation

This book provides evolutionary and institutional perspectives on the reform of infrastructure industries, tracing the development of this process in a number of sectors and countries. The contributors contend that infrastructure based industries such as telecommunications, public transport, water management and energy have been increasingly exposed to the dynamism of the market since becoming privatized, and have therefore been stimulated into short-term efficiency and long-term innovation. Drawing on institutional economic theory backed up with case studies such as the California energy crisis, the Dutch gas industry, oil and electricity companies in Spain and the privatization of Schipol airport in Amsterdam the book focuses on process, driving forces, and actors' roles to explain how new balances are established between competing institutions. The degree to which the processes of institutional change are predictable and the effects of deliberate strategic interventions of governments or private actors are explored. Specific technical and sector aspects and their influence on institutional change in various infrastructures are also discussed.

Institutional Reform, Regulation and Privatization

Electricity, natural gas, telecommunications, railways, and water supply, are often vertically and horizontally integrated state monopolies. This results in weak services, especially in developing and transition economies, and for poor people. Common problems include low productivity, high costs, bad quality, insufficient revenue, and investment shortfalls. Many countries over the past two decades have restructured, privatized and regulated their infrastructure. This report identifies the challenges involved in this massive policy redirection. It also assesses the outcomes of these changes, as well as their distributional consequences for poor households and other disadvantaged groups. It recommends directions for future reforms and research to improve infrastructure performance, identifying pricing policies that strike a balance between economic efficiency and social equity, suggesting rules governing access to bottleneck infrastructure facilities, and proposing ways to increase poor people's access to these crucial services.

Reforming Infrastructure

This five-volume set presents the findings of the ADB regional technical assistance study which developed sector-specific best practices for promoting private sector participation in key infrastructure sectors in ADB's DMCs. The best practices cover the role of government, institutional reform, strategic planning, legal and regulatory frameworks, unbundling and competition, contractual arrangements, sources of financing, and allocation of risk. Each volume is divided into two parts..

Developing Best Practices for Promoting Private Sector Investment in Infrastructure: Power

analisa os aspectos legais e institucionais e apresenta uma lista com a legislação sobre privatização em 112 paises.

The Privatization Challenge

'To learn about how economic and institutional forces have shaped the network industries and policies towards them, read the first part of the book. To discover their impacts on particular industries, read the second part. And to find out what has happened in particular countries, read the third part. I think anyone interested in network industries should read all of it! The book's structure allows for many interesting comparisons across countries and sectors.' Richard Green, University of Birmingham, UK 'This is a very useful and comprehensive guide to reforms in network industries in communications, energy, transport and water. It is organized by generic topic, sector and region. Its authors are acknowledged experts. I am confident that this Handbook will be a widely read and valuable resource for many years.' Martin Cave, London School of Economics, UK 'Quite an accomplishment, this Handbook provides by far the most comprehensive overview of the role of the private sector and competition in infrastructure industries, with thoughtful surveys of each of the major infrastructure sectors and of the key regions and countries.' José Gómez-Ibáñez, Harvard University, US In recent decades, all infrastructures have undergone significant restructuring. This worldwide phenomenon is often labelled 'liberalization' and

although expectations were high with respect to lower prices, greater efficiency and innovation, the expected gains have not always been fully realized. This extensive, state-of-the-art Handbook provides a comprehensive overview of the various experiences of liberalization across different sectors, regions and disciplines. The multidisciplinary approach focuses on the economic, political and institutional aspects of liberalization as well as, to a lesser extent, on technological issues. As such, it constitutes a unique contribution, as this broad overview is often lost in the sector specific, country-focused and purely disciplinary approaches prevalent in the current literature. Sectors explored include telecoms, the Internet, energy and transport, whilst the truly global perspective incorporates unique case studies from an array of developed and developing countries including the US, China, India and the EU. The International Handbook of Network Industries will become the definitive volume for academics researchers and students of economics, political science and law interested in infrastructure regulation. It will also prove a valuable guide to practitioners and policy-makers involved in liberalization and competition.

International Handbook of Network Industries

Innovation is key to achieving a sustainable electricity system. New technologies and organizational changes can bring about more sustainable, climate-friendly electricity structures. Yet the dynamics of innovation are complex, and difficult to shape. This book, written by experts in the field, sets out to explore the dynamics, the drivers and the setting of innovation processes. Case studies on micro cogeneration, carbon capture and storage, consumer feedback, network regulation and emissions trading provide insights into innovation dynamics in the electricity system and are analyzed to derive strategic implications for innovation policies. A special focus is placed on drivers and barriers of change, and their consequences for shaping the innovation process. This book is an indispensable source of information for researchers and decision makers in energy and climate change as well as for lecturers and students interested in the principles and ramifications of electricity innovation dynamics.

Innovation for Sustainable Electricity Systems

After two decades of dominating the public sector reform agenda, privatization is on the wane as states gradually reassert themselves in many formerly privatized sectors. The change of direction is a response to the realization that privatization is not working as intended, especially in public service sectors. This landmark volume brings together leading social scientists, including B. Guy Peters, Anthony Cheung and Jon Pierre, to systematically discuss the emerging patterns of the reassertion of the state in the delivery of essential public services. The state under these emerging arrangements assumes overall responsibility for and control over essential public service delivery, yet allows scope for market incentives and competition when they are known to work. The recent reforms thus display a more pragmatic and nuanced understanding of how markets work in public services. The first part of the book provides the theoretical context while the second provides sectoral studies of recent reforms in healthcare, education, transportation, electricity and water supply. It includes case studies from a range of countries: Brazil, China, South Korea, Singapore, Thailand, Vietnam, USA, Hong Kong and the UK. This book will be of interest to students and scholars in Political Science, Public Administration, Public Policy, Geography, Political Economy, Sociology, and Urban Planning.

Reasserting the Public in Public Services

Governance Networks in the Public Sector presents a comprehensive study of governance networks and the management of complexities in network settings. Public, private and non-profit organizations are increasingly faced with complex, wicked problems when making decisions, developing policies or delivering services in the public sector. These activities take place in networks of interdependent actors guided by diverging and sometimes conflicting perceptions and strategies. As a result these networks are dominated by cognitive, strategic and institutional complexities. Dealing with these complexities requires sophisticated forms of coordination: network governance. This book presents the most recent theoretical and empirical insights into governance networks. It provides a conceptual framework and analytical tools to study the complexities involved in handling wicked problems in governance networks in the public sector. The book also discusses strategies and management recommendations for governments, business and third sector organisations operating in and governing networks. Governance Networks in the Public Sector is an essential text for advanced students of public management, public administration, public policy and political science, and for public managers and policymakers.

Governance Networks in the Public Sector

Energy security challenges are topping the policy agenda of the European Union and China. Consequently, policy makers of both energy import-dependent polities continue to look for new responses. But will these new policies put EU-China relations in a cooperative or competitive setting?

The Globalization of Energy

"This paper assesses and measures regulatory governance in 21 infrastructure regulators in Brazil. Regulatory Governance is decomposed into four main attributes: autonomy; decision-rules; means and tools; and accountability. A ranking is proposed and the main areas for improvement identified. A comparison of the proposed regulatory governance index and other indexes internationally available is performed. Section 2 sets up the analytical framework for the report, identifying key components of regulatory governance, namely, autonomy (political and financial), procedures for decision-making, tools and means (including personnel), and accountability. Section 3 assesses each of these components in practice, reporting the results of a survey with 21 regulatory agencies in Brazil, which was designed and implemented in 2005. Section 4 measures regulatory governance based on three related indexes, ranks the Brazilian regulators among themselves, and compares the proposed indexes with other two indicators available in the literature. Section 5 presents the conclusions."

Regulatory Governance in Infrastructure Industries

Regulating Development examines the impact that regulation good or bad can have on the development of poorer societies. It opens with a succinct review of critical issues, including the implications of the spread of intellectual property rights legislation and the role of the World Trade Organisation (WTO). The volume examines the regulatory experiences of three important developing economies: Brazil, Ghana and South Africa. Key regulatory themes are analysed, most notably capital markets and corporate governance regulation, the regulation of the telecommunications sector and the use of regulatory reforms to promote the development of small- and medium-sized enterprises. Within each chapter policy lessons are drawn, the relevance of which extend well beyond national or even regional boundaries. The principal aim of the book is to show the extent to which regulation is moving increasingly to centre stage as a driver of development in Africa and Latin America. The book also demonstrates how thoughtful, well-planned regulation can make a real contribution to the emergence of supply-side competitiveness. This book will be invaluable reading for academics, researchers and students with an interest in economics and development studies, as well as for regulators and policymakers in developing countries.

Journal of Economic Literature

Regulation of public infrastructure has been a topic of interest for more than a century. Yet, little is known about what works and why, when it comes to infrastructure regulation. This book intends to contribute to the understanding of infrastructure regulations by analyzing empirical cases in telecommunications, electricity and water, with examples drawn from a number of countries in Asia and beyond. The book addresses the following questions: Does regulation work? What kind of regulation works? What kinds don't work? Why do some forms of regulation work and not others? How do we know whether they work or not? How do we isolate the effects of different political, economic and legal contexts? Are there systematic differences across infrastructure sectors that necessitate particular regulatory design? It brings together distinguished scholars and practitioners who are experts in the area to address essential issues in regulation through conceptual and empirical studies.

Regulating Development

Through a variety of analytical lenses - formal modeling, econometrics and case study comparisons - Carlos Rufín fills a gap in the political economy of second-wave, or microeconomic, reforms around the world. More specifically, he does so in the context of the electricity supply industry, where such reforms have been as problematic as they have been widespread. The author shows that ideological considerations and bargaining over the distribution of economic rents accruing from certain institutional arrangements are powerful shapers of institutional change. At the same time, the legacy of the past does not appear to have a clear or systematic effect on the direction of second-wave reforms that seek to transform existing economic institutions. If distributional conflicts can be resolved, these conclusions

provide grounds for optimism about the ability to create new institutions even in countries where little favorable precedent exists.

Infrastructure Regulation

Electricity, natural gas, telecommunications, railways, and water supply, are often vertically and horizontally integrated state monopolies. This results in weak services, especially in developing and transition economies, and for poor people. Common problems include low productivity, high costs, bad quality, insufficient revenue, and investment shortfalls. Many countries over the past two decades have restructured, privatized and regulated their infrastructure. This report identifies the challenges involved in this massive policy redirection. It also assesses the outcomes of these changes, as well as their distributional consequences for poor households and other disadvantaged groups. It recommends directions for future reforms and research to improve infrastructure performance, identifying pricing policies that strike a balance between economic efficiency and social equity, suggesting rules governing access to bottleneck infrastructure facilities, and proposing ways to increase poor people's access to these crucial services.

The Political Economy of Institutional Change in the Electricity Supply Industry

Hungary was one of the first countries in Central and Eastern Europe to embark on economic transition. It has also led the region in terms of the restructuring and privatization of the infrastructure sectors—electricity, gas, and telecommunications. In fact, when negotiations over accession into the EU commenced, Hungary's institutional and structural framework was comparable to, if not ahead of, that of most EU countries. However, even an excellent process of reform provides some opportunities for further improvements, especially as new information and experience accumulate. This report: • Provides a diagnostic assessment of recent and ongoing structural and regulatory reforms in Hungary's infrastructure sectors-electricity, oil and gas, and telecommunications; • Identifies priorities for additional competitive restructuring and regulatory decontrol measures, their expected impacts, and policies designed to minimize the transition costs of deregulation and market liberalization; • Assesses the progress made toward compliance with the European Union (EU) accession requirements and identify areas that might benefit from special attention to accelerate the transition to a liberalized regime; • Identifies the major regulatory issues that need to be addressed in the medium term by the Hungarian regulatory agencies and suggest a strategy for addressing these issues. This volume will be of interest to Bank staff, policymakers, and World Bank client countries.

The British National Bibliography

Developing countries commonly adopt reforms to improve their governments yet they usually fail to produce more functional and effective governments. Andrews argues that reforms often fail to make governments better because they are introduced as signals to gain short-term support. These signals introduce unrealistic best practices that do not fit developing country contexts and are not considered relevant by implementing agents. The result is a set of new forms that do not function. However, there are realistic solutions emerging from institutional reforms in some developing countries. Lessons from these experiences suggest that reform limits, although challenging to adopt, can be overcome by focusing change on problem solving through an incremental process that involves multiple agents.

Reforming Infrastructure

The aim of this paper is to empirically explore the relationship between the quality of political institutions and the performance of regulation, an issue that has recently occupied much of the policy debate on the effectiveness of infrastructure industry reforms. Taking the view that political accountability is a key factor that links political structures and regulatory processes, the authors investigate, for the case of telecommunications, its impact on the performance of regulation in two time-series-cross-sectional data sets on 29 developing countries and 23 industrial countries covering the period 1985-99. In addition to confirming some well documented results on the positive role of regulatory governance in infrastructure industries, the authors provide empirical evidence on the impact of the quality of political institutions and their modes of functioning on regulatory performance. The analysis of the data sets shows that the (positive) effect of political accountability on the performance of regulation is stronger in developing countries. An important policy implication of this finding is that future reforms in these countries should give due attention to the development of politically accountable systems.

Hungary

This guide helps officials use perception surveys for evaluating and communicating progress in regulatory reform. It explains the challenges involved in the design and use of business and citizen perception surveys – and ways to overcome them.

The Limits of Institutional Reform in Development

The debt crisis of 1982 caused serious economic disruptions in most developing countries. Reform, Recovery, and Growth explains why some of these countries have recovered from the debt crisis, while more than a decade later others continue to stagnate. Among the questions addressed are: What are the requirements for a stabilization policy that reduces inflation in a reasonable amount of time at an acceptable cost? What are the effects of structural reforms, especially trade liberalization, deregulation, and privatization, on growth in the short and long runs? How do macroeconomic instability and adjustment policies affect income distribution and poverty? How does the specific design of structural adjustment efforts affect results? In this companion to Macroeconomics of Populism in Latin America, the authors confirm that macroeconomic stability has a positive effect on income distribution. The volume presents case studies that describe in detail the stabilization experiences in Brazil, Israel, Argentina, and Bolivia, and also includes discussion of Chile, Mexico, Peru, and Turkey.

Political Accountability and Regulatory Performance in Infrastructure Industries

This study analyzes economic developments in the Czech Republic since 1997, and focuses on assessing its economic status, from the standpoint of accession to the European Union (EU). The report condenses the main findings and conclusions of the study, which focuses on the path to recovery for a sustainable output growth, and the need to eliminate structural weaknesses which may threaten macroeconomic stability, and aims as well, at increasing competitiveness within the country's economy. It reviews the existing macroeconomic policies, such as fiscal decentralization and foreign trade policy, and, also examines, the challenges in social sectors. Furthermore, it maximizes the benefits of joining the EU as a single market, pointing out the costs related to the adoption, and implementation of the EU norms and directives: the "Acquis Communautaire". It envisages the preparation of the agriculture and rural sectors for competition in the EU, and, examines the public administration capacity. Finally, the report emphasizes the importance of EU accession, within the Czech development agenda.

Measuring Regulatory Performance A Practitioner's Guide to Perception Surveys

After 25 years of industry restructuring, regulatory reform and deregulation across many industrial sectors in many countries, it is an appropriate time to take stock of the impacts of these reforms on consumers, producers and overall economic performance. This book contains the latest thinking on these issues by a distinguished international group of scholars. It s a collection of essays for our time that is well worth reading. Paul L. Joskow, Massachusetts Institute of Technology, US The most exciting development in the study of regulation in the past quarter century is research on the incentives that are created by the details of the procedures for creating and enforcing regulatory rules. This book brings together a rich collection of studies that collectively advance our understanding of the effect of regulatory governance on the performance of regulated firms, with important lessons about how to design more effective regulatory instruments and processes. Roger G. Noll, Stanford University, US Cycles of poorly-designed or weakly-enforced regulation, disappointing performance and political over-reaction are now familiar to students of regulated industries. Nourished by recent developments in the economics of incentives, including their transaction costs and property rights dimensions, and written by renowned experts in the field, Regulation, Deregulation, Reregulation is a must-read for all those interested in the economics and politics of regulation. A timely book, the publication of which coincides with the designing of a post-subprime regulatory framework for the financial industry. Jean Tirole, Toulouse School of Economics, France Building on Oliver Williamson's original analysis, the contributors introduce new ideas, different perspectives and provide tools for better understanding changes in the approach to regulation, the reform of public utilities, and the complex problems of governance. They draw largely upon a transaction cost approach, highlighting the challenges faced by major economic sectors and identifying critical flaws in prevailing views on regulation. Deeply rooted in sector analysis, the book conveys a central message of new institutional economics: that theory should be continuously confronted by facts, and reformed or revolutionized accordingly. With its emphasis on the institutional embeddedness of regulatory issues and the problems generated by the benign neglect of institutional factors in the reform of major public utilities, this book will provide a

wide-ranging audience with challenging views on the dynamics of regulatory approaches. Economists, political scientists, postgraduate students, researchers and policymakers with an interest in institutional economics and economic organization will find the book to be a stimulating and enlightening read.

Reform, Recovery, and Growth

Annotation This book provides practical guidelines and options for infrastructure reform that result in access and affordability for the poor. It includes a new model for reform that consists of three main components - policies, regulation, and provision which when properly balanced minimize the risks associated with reform.

Czech Republic

Deregulation, privatization and marketization have become the bywords for the reforms and debates surrounding the public sector. This major book is unique in its comparative analysis of the reform experience in Western and Eastern Europe, Australia, New Zealand and Canada. Leading experts identify a number of key factors to systematically explain the similarities and differences, map common problems and together reflect on the future shape of the public sector, exploring significant themes in a lively and accessible way.

The World Bank Research Observer

"This paper takes stock of recent privatization trends, examines the extent to which government ownership is still prevalent in developing countries, and summarizes emerging issues for state enterprise reform going forward. Between 1990 and 2003, 120 developing countries carried out nearly 8,000 privatization transactions and raised \$410 billion in privatization revenues. Privatization activity peaked in 1997 and dropped off in the late 1990s and, while still at overall low levels, is slowly creeping back. While there are a large number of studies assessing the impact of privatization on enterprise performance and overall welfare, there are no systematic data on the extent to which privatization has changed the role of state enterprises in the economy. Anecdotal evidence suggests that the state's role has been substantially reduced in Eastern and Central Europe and in certain countries in Latin America. But available evidence also suggests that, despite a long track record of privatization, government ownership in state enterprises is still widely prevalent in some regions and countries, and in certain sectors in virtually all regions. The paper shows that the costs of not reforming state enterprises are high and that continued efforts need to be made to improve their performance by improving privatization policies and institutions; adopting more of a case-by-case approach for complex sectors and countries; and exposing state enterprises to market discipline through new private entry and exit of unviable firms and improvements in their corporate governance. "--World Bank web site.

Regulation, Deregulation, Reregulation

Privatization and After discusses the need to monitor privatization. The authors argue that monitoring will show whether or not the process is fulfilling its objectives and contributing to improved economic performance. The book also assesses the need for, and techniques of, regulating privatized enterprises in situations of continuing monopoly or significant market control. This is supported by an in-depth analysis of regulation in the UK and its implications for developing countries. Further illustrative material is drawn from a range of developed, developing and former socialist countries.

Accounting for Poverty in Infrastructure Reform

This is the twentieth in the annual series assessing major development issues. The report is devoted to the role and effectiveness of the state:what it should do, how it should do it, and how it can improve in a rapidly changing world. Governments with both centrally-planned and mixed economies are shrinking their market role because of failed state interventions. This report takes an opposite stance:that state's role in the institutional environment underlying the economy, that is, its ability to enforce a rule of law to underpin transactions, is vital to making government contribute more effectively to development. It argues against reducing government to a minimalist state, explaining that development requires an effective state that plays a facilitator role in encouraging and complementing the activities of private businesses and individuals. The report presents a state reform framework strategy:First, focus the state's activities to match its capabilities; and second, look for ways to improve the state's capability

by re-invigorating public institutions. Successful and unsuccessful examples of states and state reform provide illustrations.

Public Sector Reform

This report encourages governments to "think big" about the relevance of regulatory policy and assesses the recent efforts of OECD countries to develop and deepen regulatory policy and governance.

Privatization

This volume explores the questions of what makes some goods and services fundamentally public and why.

Privatization and After

The aim of this paper is to empirically explore the relationship between the quality of political institutions and the performance of regulation, an issue that has recently occupied much of the policy debate on the effectiveness of infrastructure industry reforms. Taking the view that political accountability is a key factor that links political structures and regulatory processes, the authors investigate, for the case of telecommunications, its impact on the performance of regulation in two time-series-cross-sectional data sets on 29 developing countries and 23 industrial countries covering the period 1985-99. In addition to confirming some well documented results on the positive role of regulatory governance in infrastructure industries, the authors provide empirical evidence on the impact of the quality of political institutions and their modes of functioning on regulatory performance. The analysis of the data sets shows that the (positive) effect of political accountability on the performance of regulation is stronger in developing countries. An important policy implication of this finding is that future reforms in these countries should give due attention to the development of politically accountable systems.

World Development Report 1997

As European countries become more interdependent, the provision of common goods increasingly must be organized across national boundaries, levels of government, and sectors. In addition, former adversaries in the public and private sectors must learn to collaborate rather than compete. These changing paradigms call for new institutional and instrumental arrangements that move beyond existing modes of national governance. Offering a unique focus on the emerging role of private actors, this volume explores the evolving challenge of governing common goods in an increasingly transnational environment.

Regulatory Policy and Governance Supporting Economic Growth and Serving the Public Interest

This thought-provoking Handbook provides a theoretical overview of the wide variety of anti-environmentalisms and offers an integrative research agenda for future research on the topic. Probing the ways in which groups have organized to oppose environmental movements and pro-environmental policies in recent decades, it examines those involved in these countermovements and studies their motivations and support systems. This Handbook explores core topics in the field, including contestation over climate change, wind power, mining, forestry, food sovereignty, oil and gas pipelines and population issues.

The Cambridge Handbook of Privatization

Editor's description: "During the past two decades, Latin American countries have made pioneering efforts in reforming infrastructure services. The "first generation of reforms" encompassed widespread privatization, deregulation and restructuring of the provision of energy, water, transport and telecommunications services. Second-Generation Reforms in Infrastructure Services evaluates the current challenges, leading to the consolidation of the initial reforms. This volume deals with post-privatization dispute settlement mechanisms, access arrangements in network industries, and inroads to effective competition in the reformed industries. The authors evaluate a set of contractual adjustments resulting from renegotiations and disputes that have taken place since the beginning of the reform process. In an effort to promote competition in the provision of public services, the authors suggest some practical rules for pricing access in network industries. The book presents a dynamic, global vision of second-generation reforms underway in energy markets around the world. - See more at: https://publications.iadb.org/handle/11319/310#sthash.M23WTIKV.dpuf"

Political Accountability and Regulatory Performance in Infrastructure Industries

The 13th edition of this annual publication focuses on the global and national dimensions of the investment climate for developing countries, that is the policy and institutional environment that fosters entrepreneurship and productive investment. Issues discussed include: the effects of current developments in the world economy; ways that the international community can help foster economic growth and reduce poverty levels; the need for sound national policies, particularly to encourage competition, in order for developing countries to reap the benefits of globalisation; and the potential for a new World Trade Organization agreement on investment and competition.

Common Goods

More than 200 new infrastructure regulators have been created around the world in the last 15 years. They were established to encourage clear and sustainable long-term economic and legal commitments by governments and investors to encourage new investment to benefit existing and new customers. There is now considerable evidence that both investors and consumers-the two groups that were supposed to have benefited from these new regulatory systems-have often been disappointed with their performance. The fundamental premise of this book is that regulatory systems can be successfully reformed only if there are independent, objective and public evaluations of their performance. Just as one goes to a medical doctor for a regular health checkup, it is clear that infrastructure regulation would also benefit from periodic checkups. This book provides a general framework as well as detailed practical guidance on how to perform such "regulatory checkups."

Handbook of Anti-Environmentalism

This timely Research Agenda examines the ways in which public—private partnerships (PPPs) in infrastructure continue to excite policy makers, governments, research scholars and critics around the world. It analyzes the PPP research journey to date and articulates the lessons learned as a result of the increasing interest in improving infrastructure governance. Expert international contributors explore how PPP ideas have spread, transferred and transformed, and propose a range of future research directions.

Second-generation Reforms in Infrastructure Services

Global Economic Prospects 2003