

# A Guide For Nurse Case Managers

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Discover essential strategies and best practices with this comprehensive nurse case manager guide. Designed to empower healthcare professionals, it delves into effective care coordination, patient advocacy, and optimizing outcomes within the complex landscape of healthcare management. Elevate your skills and impact patient lives with this invaluable resource for professional development.

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## A Guide for Nurse Case Managers

The position of nurse case managers can be a rewarding but challenging career, as these managers play a vital role in a patient's care. In *A Guide for Nurse Case Managers*, author Charlotte Cox provides an insightful guide to this evolving field of medicine. Geared for those working in hospital settings, clinics, and health plan offices, this helpful reference text provides guidelines, tips, and tools for becoming a successful nurse case manager. With more than thirty years of health care experience, Cox provides a detailed overview of this important nursing position that works to usher a patient through the health care system. *A Guide for Nurse Case Managers* • defines the case manager role; • provides an understanding of the basics of utilization and case management; • gives an overview of Medicare and Medicaid procedures; • discusses the care planning process; • shows how to structure a community resource base. Whether you are a new case manager, a student, or a seasoned nurse needing a refresher about job basics, *A Guide for Nurse Case Managers* will help to shape your practice, provide valuable tips and reference tools, and help you with proven organizational ideas to succeed in the career.

## The Case Manager's Survival Guide

This practical, "hands-on" guide includes vital information every case manager and administrator of a case management program need to be successful. A useful resource for working in the changing face of healthcare, it addresses case managers in all settings with an emphasis on nurse case managers and their role in providing patient care and containing costs. Focusing on the "nuts and bolts" aspects of case management, it discusses the operations of case management programs based on the authors' first hand experiences. Case Management Tip boxes in each chapter highlight important tips and provide easy access to this information. Case studies in several chapters address possible situations the case manager may confront along with the most effective solutions. Key points at the end of

each chapter summarize pertinent information. Appendices provide extensive examples of forms and multi-disciplinary action plans used in various healthcare settings.

## Case Management

Prepare for a new career as a case manager—or just upgrade your skills to a whole new level—with the newly updated *Case Management: A Practical Guide for Education and Practice, 4th Edition*. Ideal for case management certification (CCMC) exam preparation, this is a thorough review of the case manager's many roles and skills, from acute to post-acute care. Whether you are a nurse transitioning to case management or already active in it, this is your road map to coordinating successful patient care, from hospital to home. Build a strong case management career foundation, with expert, evidence-based direction: NEW chapter on case manager orientation programs that offers orientation checklists, competency assessment, and learning profiles, with available online tools NEW topics on current practice issues and developments, including the impact of the Patient Protection and Affordable Care Act and value-based care NEW content on experiential, problem-based learning—learning practices, training programs, case management team professional development Offers in-depth, evidence-based guidance on: The case manager's roles, functions, and tasks Key concepts—quality management and outcomes evaluation, legal and ethical considerations, case management process, utilization management, transitions of care The role of the nurse case manager versus social worker role Strategies that ensure effectiveness of case management models Coordinating care, protecting privacy and confidentiality, health insurance benefit analysis, practice standards The Case Management Code of Professional Conduct, accreditation agencies and standards, specialty board certifications Management of resources and reimbursement concepts Case management in various settings—acute care, emergency department, admissions, perioperative services, disease management, insurance case management, palliative care, end-of-life care, hospice, home health care, physician groups, public health/community-based care, rehabilitation Ideal preparation for the CCMC exam—offers a large portion of CCMC exam content—and for Continuing Education Unit (CEU) for Case Management study A must-have desk reference that offers plentiful case studies—considered to be “the bible” of case management

## Foundations of Case Management

Revised, updated, expanded edition of essential book for case managers in nursing, healthcare and other professional disciplines New information on the ACA, value-based purchasing, accountable care organizations, emerging reimbursement methods, transitions of care, changing accreditation standards and much more A proven textbook for university courses, CCM exam prep, and continuing education Hundreds of case studies, finance formulas, practical pointers and sample problems The third edition of this important book adds over 10 years of new data, facts and experience needed by professional case managers, administrators and students of case management. This new edition incorporates the impacts of the Patient Protection and Affordable Care Act, value-based purchasing methods, care coordination strategies, transition planning, and case management software. Like the previous editions, the book is written to assist the professional and student, especially in the field of nursing, with practical guidance for understanding and mastering the techniques of managing cases in multiple healthcare settings: pre-acute, acute, and post-acute. At once practical and comprehensive, the new and expanded edition provides recent financial, legal and medical information required by case managers to succeed in the evolving environment of healthcare delivery. The result is an essential resource for individuals and interdisciplinary teams from many professional backgrounds, who can use the know-how in this volume for coordinating care, containing costs, and improving quality and the patient experience. The *Case Manager's Survival Guide* is also a proven textbook, used by hundreds of instructors and students in university and continuing education courses, as well by those preparing for the CCM exam.

## The Case Manager's Survival Guide

\*\*\*Includes Practice Test Questions\*\*\* *Case Management Nurse Exam Secrets* helps you ace the Case Management Nurse Exam without weeks and months of endless studying. Our comprehensive Case Management Nurse Exam Secrets study guide is written by our exam experts, who painstakingly researched every topic and concept that you need to know to ace your test. Our original research reveals specific weaknesses that you can exploit to increase your exam score more than you've ever imagined. *Case Management Nurse Exam Secrets* includes: The 5 Secret Keys to Case Management Nurse Exam Success: Time is Your Greatest Enemy, Guessing is Not Guesswork, Practice Smarter,

Not Harder, Prepare, Don't Procrastinate, Test Yourself; A comprehensive General Strategy review including: Make Predictions, Answer the Question, Benchmark, Valid Information, Avoid Fact Traps, Milk the Question, The Trap of Familiarity, Eliminate Answers, Tough Questions, Brainstorm, Read Carefully, Face Value, Prefixes, Hedge Phrases, Switchback Words, New Information, Time Management, Contextual Clues, Don't Panic, Pace Yourself, Answer Selection, Check Your Work, Beware of Directly Quoted Answers, Slang, Extreme Statements, Answer Choice Families; A comprehensive Content review including: Case Management Plan, Clinical Practice, Practice Guidelines, Algorithms, Myocardial Infarction, Intravenous Therapy, Psychosocial Assessment, Outcome Indicators, Discharge Planning, Cultural Differences, Cultural Competency, Advanced Directives, Transitional Care Planning, Life Care Planner, Disease Management Program, Predictive Modeling, Premature Infant, Geriatric Case Management, Five D's of Depression, Behavioral Illnesses, Case Management Information Systems, Data Warehouse, Asthma, Emergency Assistance, Vocational Education, Subacute Setting, Disposable Medical Supplies, Durable Medical Equipment, Retrospective Review, Term Preauthorization, Private Payers Groups, and much more...

### Case Management Nurse Exam

Written by renowned author Catherine Mullahy, *The Case Manager's Handbook, Fifth Edition* is the ultimate how-to guide for case managers. This practical resource helps case managers build fundamentals, study for the Certified Case Manager (CCM) exam, and most importantly, advance their careers after the exam. Written for all professionals in all practice settings in case management, it uses real-life examples and an easy-to-read, conversational style to examine the case management process while presenting practical procedural information. An excellent daily reference and training guide for new case managers and seasoned professionals in various setting, *The Case Manager's Handbook, Fifth Edition* is the "go-to" resource for facing the day-to-day challenges of case management, especially as the nation navigates through the many changes introduced by the landmark Patient Protection and Affordable Care Act. Significantly updated and revised, it contains eight new chapters: \* Hospital Case Management: Changing Roles and Transitions of Care \* Patient Centered Medical Home, ACOs, Health Exchanges \* Evidence-Based Practice \* Public Sector Reimbursement \* Predictive Modeling \* Pain Management \* Health Technology, Trends, and Implications for Case Managers \* The Affordable Care Act of 2010: Implications for Case Managers Included with each new print book is an Access Code for a Navigate Companion Website for students with objectives, multiple choice questions, and bonus appendices.

### The Case Manager's Handbook

Institute of Medicine current recommendations--helping students understand and utilize the field's current best practices

### Case Management for Nurses

Written by renowned author Catherine Mullahy, *The Case Manager's Handbook, Fourth Edition* is the ultimate how-to guide for Case Managers. It is designed to define good case management, examine the case management process, and present practical procedural information. The Fourth Edition has been completely revised and updated with new references and pertinent information. This book is an excellent daily reference or can be used as a training guide for new case managers, or a teaching tool for client groups. Accompanied by a CD-ROM and a FREE Student Study Guide is available online.

### The Case Manager's Handbook

This classic resource offers complete coverage of nursing case management - from theoretical background and historical perspective to practical applications and how the field is changing to meet the challenges of today's health care environment. It focuses on the implementation of various case management models used throughout the United States and abroad. Key topics include the impact of public policy on health care; understanding the effects of health care reimbursement and its application at the patient level; throughput and capacity management; the impact of the revenue cycle; compliance and regulatory issues; and principles needed to improve case manager-client interaction. This helpful resource is designed to help nurse case managers assess their organization's readiness for case management, prepare and implement a plan to achieve necessary improvements and evaluate the plan's success. Includes numerous proven case management models currently being used in institutions across the country Organized to take the nursing case manager on a journey

from the historical development of nursing case management to the successful implementation of a case management program Offers detailed guidance for planning, implementing, and evaluating a case management program Outlines the planning process with information on key topics such as analysis of the organization, the role of the organization's members, selection criteria for new case managers, case management education, credentialing, and partnerships Features guidelines for implementing a case management program with information on ethical issues, technology, compliance, and regulatory issues Addresses the evaluation component of developing and implementing a case management program by presenting information on outcomes, research, documentation, continuous quality improvement, measuring cost effectiveness, care continuum, and evidence-based practice Presents acute care and community based models of case management Highlights the evolution of collaborative models of case management, addressing key elements of joint decision-making, shared accountability, and interdisciplinary systems of care Addresses health care delivery through case management and public policy by presenting current legislative issues and their affect on both health care reimbursement and the application of care at the patient level Presents the insights, experiences, and advice of nursing administrators who have researched and successfully implemented nursing case management programs in various facilities

### Nursing Case Management

Designated a Doody's Core Title! An ideal reference guide for case managers who work with complex, multimorbid patients, The Integrated Case Management Manual helps readers enhance their ability to work with these patients, learn how to apply new evidence-based assessments, and advocate for improved quality and safe care for all patients. This text encourages case managers to assess patients with both medical and mental health barriers to improvement in order to coordinate appropriate integrated health interventions and treatment planning. Built upon the goals and values of the Case Management Society of America (CMSA), this manual guides case managers through the process of developing new and important cross-disciplinary skills. These skills will allow them to alter the health trajectory of some of the neediest patients in the health care system. Key Features: Tools and resources for deploying an Integrated Health Model (physical and mental health treatment) to the medically complex patient Complexity assessment grids: a color-coded tool for tracking patient progress and outcomes throughout the trajectory of the illness Methods for building collaborative partnerships in emerging models of care delivery within multidisciplinary health care teams Strategies for using an integrated case management approach to improve efficiency, effectiveness, accountability, and positive outcomes in clinical settings Guidance on connecting multi-disciplinary teams to assist with health issues in the biological, psychological, and social domains to overcome treatment resistance, reduce complications, and reduce cost of care

### The Integrated Case Management Manual

A Case Manager's Study Guide: Preparing for Certification, Fourth Edition is the perfect study guide for new case managers preparing to take the Certified Case Manager (CCM) exam and practicing case managers who are recertifying. Based on the Commission for Case Manager Certification (CCMC) six knowledge domains and eight essential activities, it addresses new changes passed and legislative updates resulting in significant changes in healthcare and case management. New topics include patient-centered care, readiness to change, evidence-based case management, and management outcomes. Completely updated and revised, A Case Manager's Study Guide: Preparing for Certification, Fourth Edition contains nearly 700 questions and comprehensive answer rationales. Included with the book is an online Access Code for Navigate TestPrep, a dynamic and fully hosted online assessment tool designed to help nurses prepare for certification examinations by offering case-based questions, detailed rationales, and robust reporting. Navigate TestPrep: A Case Manager's Study Guide also sold separately. \* Randomized questions create new exams on each attempt \* Monitors results on practice examinations with score tracking and time on each task \* Reporting tools evaluate progress and results on each attempt Don't forget to visit our nursing certification website: [www.NursingCertificationSuccess.com](http://www.NursingCertificationSuccess.com).

### Book Alone

This text will address the role of the hospital case manager from a business perspective rather than a nursing perspective. Will engage all areas that are involved with the health care system, in pursuit of global objectives on behalf of every stakeholder.

### The Case Manager's Survival Guide

We are extremely pleased to tell you that CCM Certification Made Easy has been updated to its Second Edition, and includes all the new material recently added to the CCM Exam. Every subdomain is covered on the exam. CCM Certification Made Easy is clearly the most complete CCM Exam prep book you can buy. Up to date - every area has been revisited for this updated edition to keep pace with the substantial changes in healthcare and the CCM Exam. Includes a condensed version of the CCMC's Glossary of Terms that are an essential resource to pass the CCM Exam. Includes a website link to download a free companion workbook and study strategies that countless case managers have used to pass the CCM Exam at no extra charge.

### Nursing Case Management

The Hospital Case Management Orientation Manual Guide is a comprehensive resource that supplements of initial training for new case managers. This book explains what to document, where to document it to ensure appropriate level of care and reimbursement, and how to avoid unnecessary denials. This book's focus is utilization management, discharge planning, and relevant CMS regulations. It can help new case managers learn how to perform their jobs effectively on their own time. It can also serve as a wide-ranging resource for more experienced case managers, particularly those whose training was less than adequate.

### Nursing Case Management Review and Resource Manual

Over the course of twenty years and across three editions, this text has approached case management as both an art and a science by providing students and practitioners with the basics of case management theory, skills, and applications. This fourth edition, which focuses on both the social work and nursing professions, offers trainers, instructors, and students detailed information about how case management is delivered, major issues encountered in practice, how services are affected by different populations, and the unique skills that are required by case managers in order to be effective. Chapter exercises and numerous case examples help readers practice some of the skills associated with the content offered. Case Management is unique in that it brings together the major professions that conduct case management in the United States. It is focused on skill learning more than on theory, and discusses not only the importance of case management in the current social work and medical milieu, but also the challenges that case managers face in helping clients. In addition, the text offers a model for integrated case management between professions and in numerous settings, including nursing centers, community mental health facilities, and criminal justice centers.

### The Leader's Guide to Hospital Case Management

Rev. ed. of: Case management review and resource manual / Anne Llewellyn and Margaret Leonard. 3rd ed. 2009.

### A Practical Guide to Acute Care Case Management

A resource for nurse managers and clinicians with a guide to assessing an organization's readiness for nursing case management. This is the second edition of the title, which gives information on how to prepare an action plan and evaluate its success. New topics include technology and ethical issues.

### CCM Certification Made Easy

Written by case managers for case managers, this reference manual for nurses and other health professionals presents a CMSA tested approach towards systematically integrating physical and mental health case management principles and assessment tools. Since the health care field has undergone major changes such as the passing of the Patient Protection and Affordable Care Act, Mental Health Parity, Transition of Care & Chronic Care Management and the Medicare Act and CHIP Authorization Act (MACRA), health care workers must competently know how to integrate those new regulations, describe alternative payment options, and implement requirements for greater patient and family assessment, care planning, and care coordination in their practice. CMSA's Integrated Case Management delves into the role of the case manager and unpacks how case managers assess and treat complex patients. These are patients who may be challenged with medical and behavioral conditions, poor access to care services, as well as chronic illnesses and disabilities, and require multi-disciplinary care to regain health and function. With a wealth of information on regulatory requirements, new models of care, integration of services, digital and telemedicine, and new performance measures

that are clearly defined for nurses in nursing terminology, chapters outline the steps needed to begin, implement, and use the interventions of the Integrated Case Management approach. All content aligns with the newly revised 2017 Model Care Act, CMSA Standards of Practice 2016 as well as the CMSA Core Curriculum for Case Management Third Edition.

### The Hospital Case Management Orientation Manual

Written for new case managers, this book is a practical guide for nurses, social workers, and others responsible for coordinating and managing the care of the individual patient within the healthcare system. It is also used as a text for graduate level courses and an excellent 'prep' guide for the Case Management Certification (CCM) exam. Suzanne Powell and Hussein Tahan are co-authors of the Case Management Society of America (CMSA) Core Curriculum for Case Management. This Third Edition has new material on chronic disease management, information systems, and tele-health/telemedicine. New features include learning objectives and end-of-chapter study questions. CE credits are offered with this edition.

### Case Management

This text contains the core body of knowledge for case management practice as delineated by the Case Management Society of America (CMSA), the largest professional organization of case managers. The core curriculum provides a "synthesis of case management evolution," and presents essential elements, concepts, and vision for current and future case management practice. This edition is significantly expanded to reflect the dynamic changes taking place in case management. Each chapter is organized in a consistent format that includes learning objectives; introduction; important terms and concepts; key definitions; and references.

### Nursing Case Management

**Core Skills for Hospital Case Managers: A Training Toolkit for Effective Outcomes** Toni Cesta, PhD, RN, FAAN; Beverly Cunningham, MS, RN As of June 20, 2014, contact hours for nurses are no longer available with this product. Finally--an affordable, effective, and consistent training program for your hospital case managers. This one-of-a-kind guide to fundamental case management responsibilities is a necessary reference tool for every hospital case management department. This resource is designed to give case management directors and hospital leaders the tools they need to build and strengthen the basic and advanced skills their case management staff needs to succeed. Core Skills for Hospital Case Managers is an orientation and training manual for nurses transitioning into case management, an easy-to-read reference guide for new case managers, and a source of inspiration, tools, and resources for seasoned professionals. With a flexible format, this book and CD-ROM offer practical information and customizable tools to develop and maintain a wide variety of care management skills. Table of contents Chapter 1: Hospital Case Management 101 Chapter 2: Case Manager Role Chapter 3: Roles, Functions, and Caseloads Chapter 4: The Case Management Process Chapter 5: The Case Manager's Role in Transitional and Discharge Planning Chapter 6: Utilization Management Chapter 7: Managing Long Length of Stay Patients Chapter 8: Denials: Prevention and Appeals Strategies Chapter 9: Reimbursement Chapter 10: The Role of the Case Manager in Patient Flow Chapter 11: Measuring Success: Strategic Outcome Measures Chapter 12: Dealing with the Uninsured and Underinsured Chapter 13: Working with Multidisciplinary Teams Chapter 14: Crucial Communication and Conflict Resolution Learning objectives: Discuss the evolution of hospital case management Explain the different models of hospital case management Determine the various goals of hospital case management Examine the various roles of case management Discuss the variety of functions performed by case managers Discuss the scope of the case manager position Examine staffing ratios in various models List the steps in the case management process Determine the role of case managers in documentation Examine case managers' role in discharge planning List the factors that influence the discharge planning process Determine strategies for improving discharge planning Discuss how hospital reimbursement affects utilization management (UM) List the stages of UM coordination Determine the affect of outside influences on UM Evaluate different payers' regulations regarding UM Examine case management's role in length of stay (LOS) Evaluate strategies for managing patients with long LOS Identify data used to track and trend LOS Evaluate the reasons behind denials Discuss case management's role in preventing denials Examine case management's roles in reversing denials Examine case management's role in reimbursement Determine strategies for effective case management related to reimbursement Evaluate case management's role in patient flow Discuss

demand and capacity management Identify strategies for managing patient flow Identify measurable case management outcomes Explain how case managers can track quality outcome metrics Discuss other metrics case management departments can track and trend Examine ways to create a case management report card Discuss the unfunded or underfunded patient populations Describe the role of the ED case manager with unfunded or underfunded patient populations Evaluate strategies for dealing with unfunded or underfunded patient populations Examine strategies for successfully working with multidisciplinary teams Describe sources of conflict with which case managers frequently come in contact Discuss strategies for reducing conflict Intended audience Staff nurses, charge nurses, staff educators, staff development specialists, directors of education, nurse managers, and nurse leaders

### Nursing Case Management

Written specifically for case managers, this innovative reference presents a practical integration of disease management and case management to ensure comprehensive coverage of these two rapidly evolving and expanding fields. It explains and clarifies these two areas with in-depth expert commentary that offers a fresh, contemporary approach and captures both provider and payor perspectives. Its strong emphasis on evidence-based practice helps ensure that disease managers are using the best evidence to formulate the best results. Comprehensive, targeted content makes it one of the only resources available for practicing disease managers Wide variety of coverage includes chronic illnesses such as congestive heart failure, as well as management of those conditions such as pregnancy that do not indicate an unhealthy or diseased state Expert author contributions offer practical guidance and interdisciplinary perspectives Chapters provide case studies or case scenarios to demonstrate the ways in which case managers nationwide have responded to treatment challenges with success Emphasis on preventive care stresses the most practical and cost-effective solution to today's rising health care costs Authors detail specific tips, tools, and techniques that managers can put to use in practice Chapters are organized into three separate parts to present the information logically

### CMSA's Integrated Case Management

Nurses are already nurse managers. They must manage patient caseloads and care plans as well as supervise aides, technicians, and other care providers. But moving from this type of organic management to a defined nurse manager role is not a natural progression. Nurse managers must command a vast, diverse, and robust skill set, and those skills must first be defined, explained, and operationalized for success. In an environment that offers new managers little support, where do they turn? The Nurse Manager's Survival Guide (4th Ed.) provides an overview of a nurse manager's major roles and responsibilities—all the fundamentals needed for success in one easy-to-use, consolidated, practical reference. From tips on building the right team to budgeting basics, time-management tools, and advice on taking care of one's self (and their team), author Tina Marrelli supplies the resources nurse managers need to excel in day-to-day operations.

### Case Management

This fully-updated sixth edition offers a clear and thorough introduction to the history of the NHS, its funding and priorities, and to the process of policy making.

### CMSA Core Curriculum for Case Management

Care of the Acutely Ill Adult equips all nurses with the knowledge and skills to care for deteriorating patients in the clinical environment. With its unique system-based approach, this key book emphasizes systematic assessment, careful monitoring, and timely escalation, and is essential reading for all nurses working in acute care settings.

### Core Skills for Hospital Case Managers

"The Case Manager's Handbook, Sixth Edition is an indispensable guide for case managers. Presented in an accessible and conversational style, this practical resource helps case managers learn the fundamentals, study for the Certified Case Manager exam, and advance their careers after the exam. Completely updated and enhanced with information on the latest developments affecting case management, it reflects the rapidly changing healthcare landscape, including the significant effects of the Affordable Care Act."--Back cover.

## Disease Management

General practice nurses are faced with the daily challenge of keeping up-to-date with a vast range of conditions and their management. They also need to be familiar with evidence-based practice to inform high-level decision making. This Survival Guide will prove a valuable resource to nursing students experiencing general practice for the first time. Many universities across England now deliver 'Fundamentals of General Practice' programmes. This book will complement those programmes and provide essential information to assist nurses new to general practice. For experienced nurses working in general practice there are essential chapters covering the latest developments such as leadership, quality improvement, PCN developments and essential clinical knowledge that highlight the changes in clinical care in recent years, plus an acknowledgement of the impact the COVID 19 pandemic has had on management of care. This is an indispensable handbook for: Defining the essential knowledge for meeting continuing professional development requirements Understanding fundamental clinical skills to ensure best practice Exploring new ways of working to consult and communicate with patients Investigating ways to improve care delivery Handy format makes for easy reference Clear, bulleted content puts the emphasis on quick reference Reflective activities Diagrams clearly explain difficult concepts Case studies highlight best practice

## THE NURSE MANAGER'S SURVIVAL GUIDE, 4TH EDITION

"A valuable resource which will capture the interest of all those involved in planning high quality care." C.Dickie. Lecturer Adult Nursing, University of the West of Scotland. This accessible guide takes the mystery and fear out of care planning and will help you to develop a person centred approach to delivering good quality nursing care in all clinical settings. The book explores each part of the care planning process in detail and provides opportunities for you to reflect upon practice and to develop effective skills through: Interprofessional working Risk management Communication and listening skills Reflection Supervision Practical examples demonstrate how best to complete care planning documents and samples are provided in the appendix for you to practice with. Useful websites and checklists are included to help you become more confident with the care planning process. A Practical Guide to Care Planning in Health and Social Care is essential reading for all health and social care students involved in planning good quality care. A structured plan is the essential foundation for the delivery of safe and effective care. This publication successfully guides the reader through the stages of care planning using a simple yet systematic approach. Its strength lies in the carefully designed format which gives consideration to the evidence base as well as providing guidance for the practical application of care plans

## Mental Health Case Management

A Case Manager's Study Guide: Preparing for Certification, Fourth Edition is the perfect study guide for new case managers preparing to take the Certified Case Manager (CCM) exam and practicing case managers who are recertifying. Based on the Commission for Case Manager Certification (CCMC) six knowledge domains and eight essential activities, it addresses new changes passed and legislative updates resulting in significant changes in healthcare and case management. New topics include patient-centered care, readiness to change, evidence-based case management, and management outcomes. Completely updated and revised, A Case Manager's Study Guide: Preparing for Certification, Fourth Edition contains nearly 700 questions and comprehensive answer rationales. Included with the book is an online Access Code for Navigate TestPrep, a dynamic and fully hosted online assessment tool designed to help nurses prepare for certification examinations by offering case-based questions, detailed rationales, and robust reporting. Navigate TestPrep: A Case Manager's Study Guide also sold separately. \* Randomized questions create new exams on each attempt \* Monitors results on practice examinations with score tracking and time on each task \* Reporting tools evaluate progress and results on each attempt Don't forget to visit our nursing certification website: [www.NursingCertificationSuccess.com](http://www.NursingCertificationSuccess.com).

## Care of the Acutely Ill Adult

A notebook for RN case managers for note taking or journaling. Makes a great Christmas gift or appreciation gift for your favorite case manager.

## The Case Manager's Handbook

Written by and on behalf of the Association of Occupational Health Nurse Practitioners (AOHNP). This textbook provides a practical guide for those training as, or practising within, occupational health nursing. Concerned with the health of the people at work and the effects of work on health and health on work, this distinctive branch of public health nursing requires specific knowledge and skills. Contemporary Occupational Health Nursing includes chapters on: Public Health, Leadership, Health Promotion and Protection, Health Surveillance, Health Assessment, Case Management and Rehabilitation, Mental Health, Management of Occupational Health Services, Epidemiology and Research and Quality Assurance and Auditing. Discussion of ethical issues is woven throughout and each chapter is written by an experienced occupational health practitioner and includes features such as case studies, activities, learning outcomes, and chapter summaries. This book is designed as a text for those undertaking specialist community public health nursing qualifications and as an important resource for all nurses new to occupational health practice.

#### A Nurse's Survival Guide to General Practice Nursing E-Book

A Case Manager's Study Guide: Preparing for Certification, Fifth Edition is an essential study guide for case managers preparing to take the Certified Case Manager (CCM) exam offered by the Commission for Case Manager Certification (CCMC). Based on the five knowledge domains and eight essential activities from the CCMC, it contains hundreds of questions and answers with comprehensive rationales. Completely updated and revised, the Fifth Edition reflects the latest CCM exam blueprint.

#### EBOOK: A Practical Guide To Care Planning In Health And Social Care

This title is directed primarily towards health care professionals outside of the United States. It is an essential pocket guide for nurses coping with patients with acute medical conditions. It focuses on events within the first critical twenty-four hours of admission and provides an up-to-date, evidence-based guide to the management of these patients. The most common emergency medical conditions are described and explained in terms of the underlying disease mechanisms. The book also describes the assessment, observations and management in relation to disease processes and in line with the latest guidelines and protocols. Nursing care is related to the underlying disease.

#### A Case Manager's Study Guide

NEW! Next Generation NCLEX® (NGN) examination-style case studies at the end of each section familiarize you to the way that content will be tested in the new NGN exam. NEW! Leadership roles/competencies and evidence-based practice examples are included from across the care continuum: ambulatory care, long-term care, and community-based care. NEW! Content on management in a culturally diverse healthcare environment relates to both hospital staff and patients. NEW! Additional Evidence-Based Practice boxes relate to "innovation" topics in leadership and management. NEW! Updated organization reflects the Magnet Recognition (2019) and Pathways to Excellence (2016) standards, allowing you to learn the skills and competencies that magnet status hospitals require when hiring nurses.

#### RN Case Manager

Introduces all the core topics and essential information that nursing students, in all specialisms, will need to master during the first years of a nursing degree.

#### Contemporary Occupational Health Nursing

#### A Case Manager's Study Guide